

Xploring Light's Covid-19 Travel Protocol

YOUR WELLBEING IS OUR PRIORITY

At Xploring Light, the well-being of our guests is our top priority. We truly understand the concern you may be experiencing surrounding the Corona Virus (Covid 19) and we are committed to your safety so that you can travel with us carefree.

Our carefully designed protocol, gives you the peace of mind to enjoy your trip, being fully aware that you are in best hands. Our protocols are as per International standards and are dynamic in nature to accommodate any new guideline that might get updated from time to time.

Peace of Mind Promise

Xploring Light is rated as one of the most respected and responsible photo tour companies. In our 12th year of business, we understand your safety and peace of mind like no one else. Our flexible terms ensure you should worry only about taking good images and leave all other worries related to Covid 19 to us to take care of. Should the need arise where new restrictions are put in place by Govt restricting your travel, your money is safe with us. You will get option to transfer to another workshop / tour, transfer to the same re-scheduled tour or even a full refund.

Worry Free Planning

Even in these uncertain times, we give you the assurance that you can still travel and xplore the world with us creating your wonderful images. You have a concern? Pass it on to us because we are with you at every step.

Ever since the world got affected by Covid, our dedicated team was working relentlessly to ensure you can again plan your photo travel without any worry. Will all safely protocols taken care of, we ensure you continue to enjoy your photo tour and do not let your worry come in way of your creative pursuit.

Social Distance & Hygiene Protocols

Pre-Tour Declaration

All participants and photo enthusiasts will have to complete a **Personal Travel Declaration** before joining the tour. If a participant has tested positive for COVID-19 (or is travelling with someone who has), they will not be able join the tour until cleared as 'fit for travel' by a medical professional.

Supply Quality Assurance

We will be responsible for the **quality assurance of all hotels, venues and suppliers during each tour**. Quality checks will ensure that all travel partners meet local regulations and the established XL and WHO protocols.

Hygiene Equipment

Each participant is expected to bring their own face masks and hand sanitiser. However, hand sanitizer will be made **available at all times**. If a guest needs extra pair of masks/gloves, the same will be provided at actual costs.

Sanitisation of Surfaces

Any surface which is prone to be touched frequently will be sanitised regularly, which includes but not limited to handrails, doors, tables, knobs etc

In-Cab Distancing

We will put in every effort to ensure each cab has less no of people sitting to ensure **proper physical distancing**.

24x7 Alertness

Our team will be alert on 24x7 basis. We will stay updated with changing Covid situations. Should we notice an incident of a participant getting infected, we will assist both the patient and other participants to ensure first the patient gets proper help and second that others stay safe and do not catch infection through distancing protocol.

YOUR RESPONSIBILITY

We have put in place enhanced safety protocols – for you, our other guests, and our team members. An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and even death. According to the World Health Organisation and government health bodies, senior citizens and guests with underlying medical conditions are more vulnerable.

We ask that you please take personal responsibility for your wellbeing. This begins with packing any personal protective equipment and sanitisers you require. Please adopt physical distancing and hygiene practises throughout your pre-trip travel arrangements and follow all health instruction from our professional staff once you are photo-travelling with us. In choosing to travel with Xploring Light, you voluntarily assume all risks related to exposure to COVID-19. Let's help keep each other safe and healthy.

FAQs

Is it OK for me to travel with Xploring Light?

While we cannot control how Corona Virus behaves, but we can certainly control that we behave responsibly and ensure all safety protocols are in place. Yes, it is perfectly Ok to travel with us provided you acknowledge our efforts and the fact that no amount of safety precautions can guarantee 100% protection.

What happens when something changes or I change my mind?

Thanks to our minimum risk booking terms, we give you multiple options in such an unfortunate event. You nominate some other person to travel in your place, you can transfer the money to another or the same re-scheduled event, and in worst case scenario, we give you refund (as per our tour specific refund policy)

Can I opt for single room to ensure I run minimum risk?

Yes, you always can by paying the nominal additional amount mentioned in the tour fee.

What happens if I or a fellow participant falls sick to Covid?

Should an incident arise on tour, we will assist by liaising with local medical support and testing. We will immediately follow our protocols to ensure the infection does not spread to others.

Do I have to get myself tested before travelling?

Yes, it is mandatory for you to get tested before your travel. You can travel only if your test report is negative. Apart from this you will also have to fill and sign the Personal Travel Declaration form.

What happens if the lockdown is declared or borders are sealed while the tour is in progress?

In such an unfortunate incident, our team will work relentlessly in coordination with respective authorities to ensure you do not suffer. While all are stuck, we will make alternate arrangements to ensure you continue to stay safe and continue to enjoy your forced extended stay. Needless to say that these arrangements will be at actual additional costs.